



GET
THE BOX



Taco Bell® and Microsoft Xbox Game Frequently Asked Questions

Please see the [Official Rules](#) for details.



YOU COULD WIN AN
XBOX ONE X
PLATINUM LIMITED EDITION



Q: What are the dates for the Game?

A: The Game begins at 12:00 AM Pacific Time on October 18, 2018 and ends at 8:59:59 PM Pacific Time on November 21, 2018.

Q: How many times can I play each day?

A: There is a limit of one (1) Game Play per entrant each day.

Q: Who is eligible to play the Game?

A: The Game is offered only to legal residents of the 50 United States and the District of Columbia who are at least 18 years of age at the time of entry, and meet the other requirements of the [Official Rules](#). The promotion is void in Puerto Rico, and where prohibited.

Q: How old do I need to be to play the Game?

A: Entrants must be at least 18 years of age at the time of entry, and meet the other requirements of the [Official Rules](#).

Q: What do I do once I have a Code?

A: During the Game Period, upon obtaining a Code or an Online Code, an entrant may play the Game using one of the following methods:

1. **Text Message:** send a text message from his/her wireless mobile device to the short code 72823 with a valid Code or Online Code. Message and data rates may apply to all messages sent and received. Your mobile carrier may put these charges on your mobile bill or may deduct them from your prepaid account. Send STOP to stop (confirmation message will be sent), send HELP for help. If it is the entrant's first Game Play, the entrant will be sent a reply text message asking the entrant to confirm he/she is over 18 and agrees to the [Official Rules](#). Upon completion of a Game Play, the entrant will receive a notification text as to whether or not he/she is a potential winner.

IMPORTANT: By texting the short code with your Code or Online Code, you are providing your signed consent to receive the autodialed text messages set forth herein. An entrant may, at any time, choose to stop participating in the Game by sending an opt-out text message stating STOP to the Short Code. If you subsequently enter the Game again via text message, you will resume receiving text messages as set forth herein. If an entrant sends an opt-out text message, he/she will be sent a reply text message, which will provide that he/she has been unsubscribed and will receive no further messages. If an entrant sends a text message stating HELP to the Short Code, he/she will be sent a reply text message, which will include a link to these Official Rules. Consent to receive autodialed text messages is not required and is not a condition of purchase. Each text message entry must be manually key-stroked/entered by the entrant.

2. **Online:** Visit <https://winabox.com> and follow the instructions to register and then enter a valid code or Online Code.

Q: How often can the Online Code be played?

A: The Online Code is non-unique, but may only be used once per entrant per day between 12:00 AM PT on October 18, 2018 and 8:59:59 PM PT on November 21, 2018.

Q: What do I do if I receive an error message after sending my code via text message?

A: Double-check the Code you sent to make sure your auto correct is not changing the numbers/letters.

Check your text message to make sure it does not contain any additional information other than the Code, such as an auto-signature or emoji.

If you are still experiencing problems, [click here](#) to contact us.

Q: What prize am I playing for?

A: Each winner will receive an Xbox One X Platinum Limited Edition prize bundle which will consist of the following items: one (1) Xbox One X Platinum Limited Edition; one (1) Xbox Elite Wireless Controller – White Special Edition; one (1) Xbox Game Pass 3-month membership; one (1) Xbox Live Gold 3-month membership. Each prize is valued at approximately \$599. For complete prize details, see the [Official Rules](#).

Q: What do I do if I receive a winning message?

A: Each potential winner will be notified by Text Message response (if he/she entered by Text Message) or by e-mail (if he/she entered by the Website) ("Notification"). As noted in the [Official Rules](#), entrants may opt-out of receiving text messages by sending a text message stating STOP to 72823. If you subsequently enter the Game again via text message, you will resume receiving text messages as described in the Official Rules. If an entrant sends an opt-out text message, he/she will be sent a reply text message, which will provide that he/she has been unsubscribed and will receive no further messages. Each Notification to a potential winner who entered by Text Message will include a unique number ("Prize Claim PIN") and a link to a "Redemption Website." Each potential winner who entered by Text Message must log onto the Redemption Site and enter his/her Prize Claim PIN and mobile telephone number. Potential winners who entered by the Website do not need to complete any further action to claim their prizes.

Note: a potential winner who entered via text message may receive one (1) additional text message to remind him/her to redeem his/her Prize. For more information on how to claim a prize, see the [Official Rules](#).

Q: By what date must I claim my prize?

A: All Prize Claim PINs must be entered and prizes must be claimed on the Redemption Website by 11:59:59 PM PT on December 21, 2018 or the prize will be forfeited.

Q: Once I complete a registration, will I be able to change any information?

A: No. Please be sure to enter all information correctly. Entrants will not be allowed to change their physical address, e-mail address or any other entrant-entered information. Please be sure to enter the correct mailing address. NO P.O. Boxes allowed. If you win, this will be the address where the prize will be shipped.

Q: Why can't I register with my P.O. Box address?

A: Our shipping service cannot ship any prizes to a P.O. Box, so if you're identified as a winner, we need to send the prize to your home. Also, your home address allows us to identify your residence for eligibility purposes. If a prize is returned as undeliverable, the prize will be forfeited.

Q: What happens if I move after I claim my prize?

A: Please [click here](#) to contact us and notify of your move.

Q: If I register for the promotion, what will my information be used for?

A: Any personally identifiable information collected during an entrant's participation in this Game will be collected by the Sponsors or their agent and used by Sponsors, their affiliates, agents, and marketers for purposes of the proper administration and fulfillment of the Game as described in the [Official Rules](#), and in accordance with each Sponsor's Privacy Policies as stated at <https://www.tacobell.com/legal/noticeof-privacy-policy> and <https://privacy.microsoft.com/en-us/PrivacyStatement>

Q: May I register on more than one account?

A: No. If it is discovered or suspected that an entrant has registered for or played or attempted to register for or play the Game using multiple e-mail addresses or multiple identities, all of that entrant's entries will be declared null and void and any prize that entrant might have been entitled to receive or win will not be awarded.

For any additional questions, please [click here](#) to contact Customer Support.